FAQs (Frequently Asked Questions)

1. USER CREATION FLOW

(a) NIC will create the following

 1- Manufacture Admin
 2- Approval Agency Admin
 3- State Admin.

(b) State admin will create the following user

 1-RTO
 2-RFC (or Distributor who is going to fit the device in the vehicle) of state

* State has to provide the master list of RFC to NIC with certain parameters (see page 3 for more Info).

2. Process Flow of SLD maker

1. SLD maker have to take Admin login from NIC ,for this he has to apply online using below link
   https://vahan.parivahan.gov.in/sldmaker/vahan/application.xhtml
2. SLD maker have to create two different login master and inventory by using admin login
3. Manufactures have to logged in with master user and upload type approval certificate (TAC) and digitize its technical parameters in master form of the SLD model.
4. Approval agency will approve TAC and master details which is uploaded by SLD manufacturer by using master login user. (**For Type approval agency user)**.
5. After approval given by type approval agency in step 4 SLD Manufacturer have to logged in with Inventory user and upload the inventory as text file with following parameters :
   a. Unique SLD Code
   b. SLD_Serial_No
   c. Manufacturer Month/Year
   d. RFC Code(code will reflect in inventory help)
      code will only generate after getting RFC login
6. Now RFC have to log in the system and use the device serial number which is given by the manufacturer while uploading the inventory and fit SLD device to a particular vehicle.
7. Now RFC will print the Fitment letter from print receipt form and upload the letter using upload letter form.
8. After uploading the letter RTO have to verify it.

3. What is the URL of SLD maker Project?

Ans. URL is https://vahan.parivahan.gov.in/sldmaker/vahan/application.xhtml

4. How to get the user name and password?

Ans. Upload required documents (on how to apply link) after verifying them we will create your user credentials.

5. Where you will get your user name and Password?

Ans. User name and password will be sent to your registered Mobile no. and Email ID.

6. If you forget your password or wants to reset your Password?

Ans. Use below link**:**

https://vahan.parivahan.gov.in/sldmaker/vahan/commonui/forgotPassword.xhtml

7. Uploaded TAC and Model are showing pending. What to do?

Ans. Kindly contact your Type Approval Agency to get the TAC and Model approved.

8. How to Upload Variant Certificate?
Ans: Following steps may be followed for uploading Variant file:
1. Select Certificate Issuing Agency.
2. Select Certificate Type as Variant.
3. Now select Base certificate on which you want to upload the variant of.
4. Enter Certificate No.
5. Select Issue Date.
6. Now choose file to upload and Click on upload button. Variant will be uploaded.

9. If you want to upload COP certificate with Multiple Base TAC Number to update multiple Base TAC validity. What to do?
Ans: Following steps may be followed for uploading COP certificate with Multiple Base TAC Number:
1. Select Certificate Issuing Agency.
2. Now select multiple Base certificates on which you want to upload the COP. (**Maximum Four Base TAC No. are allowed at a time for Single COP certificate**).
3. Select Issue Date.
4. Enter COP Certificate No.
5. Select Valid From Date.
6. Select Valid Up to Date.
After uploading COP certificate you have to approve that COP from respective agency.

10. How to get RFC login and RFC code?

 Ans: You will have to contact state Transport authority for RFC login.

11. Role of RFC admin?

Ans: RFC admin will create multiple fitment users.
RFC admin will give permission to fitment users to fit SLD device for multiple manufacturers.

12. RFC (Retro Fitment Center) Master details required from state?

Ans: Required Master details parameter:
1. RTO Name
2. RFC Name
3. State Name
4. Associated Manufacturer list
5. License No. / Approval No.
6. Address

Once RFC (Retro Fitment Center) master details added successfully. RFC description will be shown
 In organization list and state will create the user only after master data added.

13. What is unique SLD code?
Ans: This unique SLD code is for system only, your model will be recognize by this code in SLD system.